

## Website: www.sde11plus.com Email: office@sde11plus.com Tel: 01494 680190

## 11+ FOUNDATION COURSE 2024-25

## (for 11+ candidates who enter Year 4 in September 2024)

The SDE 11+ Foundation Course has been created for students preparing for the GL Assessment<sup>®</sup> 11+ tests and comprises:

- ✓ 4 Assessments at the beginning of the Course (Verbal Reasoning, Maths, English and Non-Verbal Reasoning);
- "A technique-focused approach to learning for the 11+" (unlike many 11+ course providers we teach your child how to approach each 11+ question using Susan's carefully developed techniques);
- $\checkmark$ Susan Daughtrey M.Ed Course structure, lesson plans and materials are used in class;
- $\checkmark$ 1 hour 30 minutes of tuition per week during term time; 36 lessons in total;
- $\checkmark$ For periods of self-isolation or other exceptional circumstances, your child is invited to join a classroom-based lesson via our fully interactive Hybrid Classroom technology which is available in all three of the physical classrooms at the SDE Beaconsfield Tuition Centre:
- $\checkmark$ Access to our weekly pre-recorded video tutorials which have been devised and narrated by Susan Daughtrey M.Ed and cover all of the weekly lesson content – these video tutorials enable you as a parent to understand what is being taught in the classroom and the teaching methods used; they are also an invaluable resource if your child needs to recap or for revision purposes;
- ✓ Weekly-set Homework using homework resources provided by SDE in an attractive Prep Bag (included in the Course fee);
- ✓ All test and homework results can be recorded on your child's Online Record Table, providing comparative data and analytics;
- Fully qualified and experienced teachers;
- $\checkmark$ Our teachers are dedicated to your child's success in the 11+ exams – SDE's Foundation Course class teachers are usually invested partners in our 11+ tuition business, SDE (Tuition) LLP, or working towards that goal;
- Tuition Centre Assistants and Classroom Administrative Assistants are employed so the teacher can focus exclusively on your child's educational needs;



✓ 11+ Courses ✓ 11+ Mock Exams

www.susandaughtreyeducation.com

✓ 11+ Resources ✓ 11+ Information and Advice



- ✓ Small groups: A maximum regular group size of 12 students;
- ✓ All SDE staff are carefully vetted, including an Enhanced DBS check; and
- ✓ As an Ofsted-registered childcare provider, at our Buckinghamshire and Langley Tuition Centres we accept Childcare Vouchers and Tax-Free Childcare payments – save at least 20% on our Course fees.

## **Course Content**

The 36-week 11+ Foundation Course has been specifically designed to improve the personal performance and enhance the skills of those children who intend to join the 2025-26 SDE 11+ (Year 5) Course.

The SDE 11+ Foundation Course 2024-25 comprises 54 hours of tuition and involves the following:

- ✓ the Course begins with initial assessments in Mathematics, Verbal Reasoning, English and Non-Verbal Reasoning that will give the child's parents a greater understanding of their child's strengths and weaknesses in these subjects (comparative data will also be provided);
- ✓ material which has been specifically written by Susan Daughtrey M.Ed for the Course and which is designed to improve the children's core mathematical skills. Emphasis is placed on mental mathematical agility and speed with multiplication tables;
- ✓ vocabulary exercises which are designed to improve and expand your child's vocabulary and encourage the use of a dictionary will be set on a weekly basis;
- relevant verbal reasoning exercises will be introduced that will not only familiarise your child with verbal reasoning techniques in a formal and structured environment, but which are fun to do;
- ✓ comprehension exercises, designed to encourage your child to read with understanding, will be studied; and
- techniques for approaching all types of non-verbal reasoning and spatial reasoning question will be taught as part of the Course.

The Course is designed, not only to help improve your child's 'core' Maths, Verbal Reasoning and Non Verbal Reasoning skills that he or she will need during the 11+ examination preparation in 2025-26, but to help improve your child's confidence and performance in all the important components of the GL Assessment<sup>®</sup> 11+ tests.



✓ 11+ Courses

✓ 11+ Mock Exams ✓ 11+ Resources ✓ www.susandaughtreyeducation.com

✓ 11+ Resources ✓ 11+ Information and Advice



Classes are held at our teaching venues in **Gerrards Cross, Beaconsfield, Amersham and Langley** subject to availability at the time of booking.

## Gerrards Cross – The SDE Tuition Centre, SDE House, 8-10 Station Approach, Gerrards Cross SL9 8PP:

The self-contained SDE 11+ Tuition Centre in Gerrards Cross consists of two bespoke SDE 11+ classrooms and can be found in the heart of the Town Centre, approximately 100 metres from Gerrards Cross Railway Station. There are several car parks nearby.

This premises is due to open in Summer 2024 and will replace SDE's use of CSP Community Centre, where SDE 11+ classes have been held for the last 34 years.

FC36 Group A:	Wednesday, 4:30pm – 6:00pm
FC36 Group B:	Saturday, 2:00pm – 3:30pm
FC36 Group C:	Sunday, 10:00am – 11:30am
FC36 Group D:	Sunday, noon – 1:30pm

## Beaconsfield – The Susan Daughtrey Education Tuition Centre, Burkes Court, Burkes Road, Beaconsfield HP9 1NZ:

The SDE 11+ Tuition Centre premises in Beaconsfield can be found in the centre of Beaconsfield New Town, approximately 250 metres from Beaconsfield Railway Station. There are three bespoke SDE 11+ classrooms (two of which can be combined to form an Exam Hall) and the SDE Head Office is located on the 2nd floor above the Tuition Centre. There is a large car park (Penncroft) adjacent to the building.

FC36 Group E:	Monday, 4:30pm – 6:00pm
FC36 Group F:	Tuesday, 4:30pm – 6:00pm
FC36 Group G:	Wednesday, 4:30pm – 6:00pm
FC36 Group H:	Thursday, 4:30pm – 6:00pm
FC36 Group I:	Saturday, 9:30am – 11:00am
FC36 Group J:	Saturday, 11:30am – 1:00pm
FC36 Group K:	Sunday, 10:00am – 11:30am
FC36 Group L:	Sunday, noon – 1:30pm

## Amersham – The Susan Daughtrey Education Tuition Centre, SDE House, 150 Station Road, Amersham HP6 5DW:

The SDE 11+ Tuition Centre in Amersham was purpose built for SDE in 2023 and is located approximately 100 meters from Amersham Railway Station. There are three bespoke classrooms (two of which can be combined to form an Exam Hall), a staff room and 8 onsite parking spaces at the rear of the building, adjacent to the main entrance.

FC36 Group M:	Tuesday, 4:45pm – 6:15pm
FC36 Group N:	Wednesday, 4:45pm – 6:15pm
FC36 Group O:	Thursday, 4:45pm – 6:15pm
FC36 Group P:	Saturday, 9:15am – 10:45am
FC36 Group Q:	Saturday, 11:15am – 12:45pm
FC36 Group Q1:	Saturday, 1:15pm – 2:45pm



✓ 11+ Courses

www.susandaughtreyeducation.com

✓ 11+ Mock Exams ✓ 11+ Resources ✓ 11+ Information and Advice



## Langley – Langley College, Station Road, Langley SL3 8BY:

Langley College is located approximately 450 metres from Langley Railway Station and there are several large car parks on site. We rent bright and spacious classrooms here to deliver the SDE 11+ classes.

FC36 Group R:Saturday, 10:00am - 11:30amFC36 Group S:Saturday, noon - 1.30pmFC36 Group T:Saturday, 2:00pm - 3:30pm

## Course Fee

The fee for the 11+ Foundation Course 2024-25 (36 lessons between November 2024 and October 2025, as well as all homework and online resources) is £1,950 and is payable as follows:

- £230 at Registration; and
- £215 monthly for eight months, starting 1<sup>st</sup> November 2024 and ending 1<sup>st</sup> June 2025.

Save as below, all payments will be collected by direct debit – a direct debit instruction is required for SDE to confirm your child's place on the Course.

## Childcare Vouchers and Tax-Free Childcare

If you wish to pay with Childcare Vouchers or using Tax-Free Childcare, please refer to:

## www.sde11plus.com/childcare-payments/

Parents are requested to set up a direct debit (which will act as a default means of payment) at Registration and then to ensure that any Childcare Payments you wish to make to SDE are transferred to SDE at least 14 days before the instalment due date and that notification is provided to <u>childcarepayments@sde11plus.com</u>. Your next direct debit instalment will then be cancelled or reduced, according to the Childcare Payment received.

## **Registration**

Registration should be completed online:

https://susandaughtreyeducation.com/courses/list-of-11-courses/

- Step 1: Please complete the online Registration Form
- **Step 2:** Please follow the on-screen instructions to set-up the direct debit instruction.

The online registration process takes 2 - 3 minutes to complete. You will need to have your bank **sort code** and **account number** to hand in order to set up the direct debit mandate.



✓ 11+ Courses

ck Exams VII+ Resources V www.susandaughtreyeducation.com

✓ 11+ Mock Exams ✓ 11+ Resources ✓ 11+ Information and Advice



We look forward to hearing from you. Meanwhile if there is anything you are not too sure about or if you would like further details, please do not hesitate to contact us and we shall be very pleased to help.

Sr. Marati

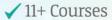
Best wishes Susan Daughtrey



✓ 11+ Courses

✓ 11+ Mock Exams ✓ 11+ Resources www.susandaughtreyeducation.com

✓ 11+ Information and Advice



✓ 11+ Mock Exams ✓ 11+ Resources www.susandaughtreyeducation.com

✓ 11+ Information and Advice

# SDE SUSAN DAUGHTREY EDUCATION

A	4 <sup>th</sup> INOV	5 <sup>th</sup> NOV	6 <sup>th</sup> NOV	7 <sup>an</sup> NOV	8 <sup>cr</sup> NOV	9 <sup></sup> NOV	TO NOV
В	11 <sup>th</sup> Nov	12 <sup>th</sup> Nov	13 <sup>th</sup> Nov	14 <sup>th</sup> Nov	15 <sup>th</sup> Nov	16 <sup>th</sup> Nov	17 <sup>th</sup> Nov
1	18 <sup>th</sup> Nov	19 <sup>th</sup> Nov	20 <sup>th</sup> Nov	21 <sup>st</sup> Nov	22 <sup>nd</sup> Nov	23 <sup>rd</sup> Nov	24 <sup>th</sup> Nov
2	25 <sup>th</sup> Nov	26 <sup>th</sup> Nov	27 <sup>th</sup> Nov	28 <sup>th</sup> Nov	29 <sup>th</sup> Nov	30 <sup>th</sup> Nov	1 <sup>st</sup> Dec
3	2 <sup>nd</sup> Dec	3 <sup>rd</sup> Dec	4 <sup>th</sup> Dec	5 <sup>th</sup> Dec	6 <sup>th</sup> Dec	7 <sup>th</sup> Dec	8 <sup>th</sup> Dec
4	9 <sup>th</sup> Dec	10 <sup>th</sup> Dec	11 <sup>th</sup> Dec	12 <sup>th</sup> Dec	13 <sup>th</sup> Dec	14 <sup>th</sup> Dec	15 <sup>th</sup> Dec
			SDE CHRI	STMAS HOLIDAY			
5	6 <sup>th</sup> Jan 2025	7 <sup>th</sup> Jan 2025	8 <sup>th</sup> Jan 2025	9 <sup>th</sup> Jan 2025	10 <sup>th</sup> Jan 2025	11 <sup>th</sup> Jan 2025	12 <sup>th</sup> Jan 2025
6	13 <sup>th</sup> Jan	14 <sup>th</sup> Jan	15 <sup>th</sup> Jan	16 <sup>th</sup> Jan	17 <sup>th</sup> Jan	18 <sup>th</sup> Jan	19 <sup>th</sup> Jan
7	20 <sup>th</sup> Jan	21 <sup>st</sup> Jan	22 <sup>nd</sup> Jan	23 <sup>rd</sup> Jan	24 <sup>th</sup> Jan	25 <sup>th</sup> Jan	26 <sup>th</sup> Jan
8	27 <sup>th</sup> Jan	28 <sup>th</sup> Jan	29 <sup>th</sup> Jan	30 <sup>th</sup> Jan	31 <sup>st</sup> Jan	1 <sup>st</sup> Feb	2 <sup>nd</sup> Feb
9	3 <sup>rd</sup> Feb	4 <sup>th</sup> Feb	5 <sup>th</sup> Feb	6 <sup>th</sup> Feb	7 <sup>th</sup> Feb	8 <sup>th</sup> Feb	9 <sup>th</sup> Feb
10	10 <sup>th</sup> Feb	11 <sup>th</sup> Feb	12 <sup>th</sup> Feb	13 <sup>th</sup> Feb	14 <sup>th</sup> Feb	15 <sup>th</sup> Feb	16 <sup>th</sup> Feb
	•		SDE FEBRU	JARY HALF TERM	Ì		
PG1	24 <sup>th</sup> Feb	25 <sup>th</sup> Feb	26 <sup>th</sup> Feb	27 <sup>th</sup> Feb	28 <sup>th</sup> Feb	1 <sup>st</sup> Mar	2 <sup>nd</sup> Mar
11	3 <sup>rd</sup> Mar	4 <sup>th</sup> Mar	5 <sup>th</sup> Mar	6 <sup>th</sup> Mar	7 <sup>th</sup> Mar	8 <sup>th</sup> Mar	9 <sup>th</sup> Mar
12	10 <sup>th</sup> Mar	11 <sup>th</sup> Mar	12 <sup>th</sup> Mar	13 <sup>th</sup> Mar	14 <sup>th</sup> Mar	15 <sup>th</sup> Mar	16 <sup>th</sup> Mar
13	17 <sup>th</sup> Mar	18 <sup>th</sup> Mar	19 <sup>th</sup> Mar	20 <sup>th</sup> Mar	21 <sup>st</sup> Mar	22 <sup>nd</sup> Mar	23 <sup>rd</sup> Mar
14	24 <sup>th</sup> Mar	25 <sup>th</sup> Mar	26 <sup>th</sup> Mar	27 <sup>th</sup> Mar	28 <sup>th</sup> Mar	29 <sup>th</sup> Mar	30 <sup>th</sup> Mar
15	31 <sup>st</sup> Mar	1 <sup>st</sup> Apr	2 <sup>nd</sup> Apr	3 <sup>rd</sup> Apr	4 <sup>th</sup> Apr	5 <sup>th</sup> Apr	6 <sup>th</sup> Apr
			SDE EAS	STER HOLIDAY			
16	21 <sup>st</sup> Apr	22 <sup>nd</sup> Apr	23 <sup>rd</sup> Apr	24 <sup>th</sup> Apr	25 <sup>th</sup> Apr	26 <sup>th</sup> Apr	27 <sup>th</sup> Apr
17	28 <sup>th</sup> Apr	29 <sup>th</sup> Apr	30 <sup>th</sup> Apr	1 <sup>st</sup> May	2 <sup>nd</sup> May	3 <sup>rd</sup> May	4 <sup>th</sup> May
18	5 <sup>th</sup> May	6 <sup>th</sup> May	7 <sup>th</sup> May	8 <sup>th</sup> May	9 <sup>th</sup> May	10 <sup>th</sup> May	11 <sup>th</sup> May
19	12 <sup>th</sup> May	13 <sup>th</sup> May	14 <sup>th</sup> May	15 <sup>h</sup> May	16 <sup>th</sup> May	17 <sup>th</sup> May	18 <sup>th</sup> May
20	19 <sup>th</sup> May	20 <sup>th</sup> May	21 <sup>st</sup> May	22 <sup>nd</sup> May	23 <sup>rd</sup> May	24 <sup>th</sup> May	25 <sup>th</sup> May
		· · ·	SDE MA	AY HALF TERM			· · ·
PG2	2 <sup>nd</sup> Jun	3 <sup>rd</sup> Jun	4 <sup>th</sup> Jun	5 <sup>th</sup> Jun	6 <sup>th</sup> Jun	7 <sup>th</sup> Jun	8 <sup>th</sup> Jun
21	9 <sup>th</sup> Jun	10 <sup>th</sup> Jun	11 <sup>th</sup> Jun	12 <sup>th</sup> Jun	13 <sup>th</sup> Jun	14 <sup>th</sup> Jun	15 <sup>th</sup> Jun
22	16 <sup>th</sup> Jun	17 <sup>th</sup> Jun	18 <sup>th</sup> Jun	19 <sup>th</sup> Jun	20 <sup>th</sup> Jun	21 <sup>st</sup> Jun	22 <sup>nd</sup> Jun
23	23 <sup>rd</sup> Jun	24 <sup>th</sup> Jun	25 <sup>th</sup> Jun	26 <sup>th</sup> Jun	27 <sup>th</sup> Jun	28 <sup>th</sup> Jun	29 <sup>th</sup> Jun
24	30 <sup>th</sup> Jun	1 <sup>st</sup> Jul	2 <sup>nd</sup> Jul	3 <sup>rd</sup> Jul	4 <sup>th</sup> Jul	5 <sup>th</sup> Jul	6 <sup>th</sup> Jul
25	7 <sup>th</sup> Jul	8 <sup>th</sup> Jul	9 <sup>th</sup> Jul	10 <sup>th</sup> Jul	11 <sup>th</sup> Jul	12 <sup>th</sup> Jul	13 <sup>th</sup> Jul
26	14 <sup>th</sup> Jul	15 <sup>th</sup> Jul	16 <sup>th</sup> Jul	17 <sup>th</sup> Jul	18 <sup>th</sup> Jul	19 <sup>th</sup> Jul	20 <sup>th</sup> Jul
			SDE SUN	IMER HOLIDAY	L	L	
27	1 <sup>st</sup> Sep	2 <sup>nd</sup> Sep	3 <sup>rd</sup> Sep	4 <sup>th</sup> Sep	5 <sup>th</sup> Sep	6 <sup>th</sup> Sep	7 <sup>th</sup> Sep
28	8 <sup>th</sup> Sep	9 <sup>th</sup> Sep	10 <sup>th</sup> Sep	11 <sup>th</sup> Sep	12 <sup>th</sup> Sep	13 <sup>th</sup> Sep	14 <sup>th</sup> Sep
29	15 <sup>th</sup> Sep	16 <sup>th</sup> Sep	17 <sup>th</sup> Sep	18 <sup>th</sup> Sep	19 <sup>th</sup> Sep	20 <sup>th</sup> Sep	21 <sup>st</sup> Sep
PG3	22 <sup>nd</sup> Sep	23 <sup>rd</sup> Sep	24 <sup>th</sup> Sep	25 <sup>th</sup> Sep	26 <sup>th</sup> Sep	27 <sup>th</sup> Sep	28 <sup>th</sup> Sep
30	29 <sup>th</sup> Sep	30 <sup>th</sup> Sep	1 <sup>st</sup> Oct	2 <sup>nd</sup> Oct	3 <sup>rd</sup> Oct	4 <sup>th</sup> Oct	5 <sup>th</sup> Oct
31	6 <sup>th</sup> Oct	7 <sup>th</sup> Oct	8 <sup>th</sup> Oct	9 <sup>th</sup> Oct	10 <sup>th</sup> Oct	11 <sup>th</sup> Oct	12 <sup>th</sup> Oct

DATES FOR YOUR DIARY

Wednesday

 $6^{\text{th}}$  Nov

Weeks A & B are Assessments (VR, Maths, English and NVR). Weeks PG1, PG2 and PG3 are Progress Tests.

**Tuesday** 

5<sup>th</sup> Nov

Monday

 $4^{\text{th}}$  Nov

Week

А

SDE SUSAN DAUGHTREY EDUCATION

A technique-focused approach to learning for the 11+.

Thursday

7<sup>th</sup> Nov

**Friday** 

8<sup>th</sup> Nov

**Saturday** 

 $9^{\text{th}} \, \text{Nov}$ 

Sunday

 $10^{\text{th}}\,\text{Nov}$ 



## **OBJECTIVES**

"The primary objective of the Course is to offer a first-class quality Course where every effort is made to address the student's weaknesses, to maximise his/her examination performance and to extend each student to his/her fullest potential so the child has the best possible chance of success in the 11+."

In order to create the best learning environment for each pupil, all reasonable efforts will be made to achieve the following objectives:

- That each pupil is able to learn in a safe environment;
- That each pupil's progress or ability to learn and improve his/her performance is enhanced by a focused learning environment, free from distractions and not impeded by the poor conduct or behaviour of other children in the class; and
- That each pupil shows courtesy and respect to the teacher of the class, the other children in the class and any other persons he or she comes into contact with on the course and/or while at the course venue.

## **TERMS AND CONDITIONS**

### 1. Definitions

In these Terms and Conditions, the following terms have the meanings stated below:

- "Child" means the child who is registered to attend an SDE course and whose name appears on the Registration Form;
- "Client" means the parent or guardian of a Child registered to attend an SDE course whose name appears on the Registration Form; and
- "SDE" means SDE (Tuition) LLP, a limited liability partnership registered in England with LLP number OC422318 and with its registered office at Burkes Court, Burkes Road, Beaconsfield, Buckinghamshire HP9 1NZ.

#### 2. Parties etc.

- This agreement is between the Client and SDE. Neither the Client nor the Child has any direct or indirect contractual or other relationship with any 2.1. other person or entity other than SDE.
- This agreement supersedes and replaces any previous agreement(s) between the Client and SDE. 2.2

#### 3. Safety

- The Client shall, prior to the commencement of the course and at regular intervals during the continuation of the course, emphasise to the Child the 3.1. importance of remaining under the supervision of the teacher at all times during class and while at the course venue. The Child should be instructed not to leave the course venue under any circumstances unless accompanied by the Client or the person nominated by the Client to deliver and collect the Child from the course venue
- 3.2 The Client shall ensure that he or she or, where relevant, the person with responsibility to deliver and collect the Child to and from the course venue on the relevant course date personally:
  - 3.2.1. delivers the Child to the custody of the teacher in charge of the Child's course; and
  - 3.2.2. collects the Child from the teacher in charge of the Child's course.

#### Medical conditions, medication and treatments 4.

The Client shall notify SDE in writing at registration if the child suffers from any medical injury, condition (including any allergies) or disability that ought 4.1. properly to be brought to the attention of SDE so that an assessment of the needs of the child can be made.



www.susandaughtreyeducation.com

✓ 11+ Courses ✓ 11+ Mock Exams ✓ 11+ Resources ✓ 11+ Information and Advice



- In the event that the child develops a medical condition (including any allergies) while attending an SDE course, the Client shall inform SDE in writing in advance of the lesson so that an assessment of the needs of the Child can be made.
- The Client shall ensure that any medication or treatment that the Child is receiving (either at the time of registration on the course or during the 4.3. continuation of the course) is brought to the attention of:
  - prior to registration, or at such time during the course as the medication or treatment commences, to SDE by notice in writing; and 4.3.1.
  - at the commencement of each lesson, to the teacher of the class. 4.3.2.
- SDE and its teachers are not trained or insured to administer medications and, accordingly, are unable to administer medications to children attending SDE courses. If required, the Client shall administer the medications having first advised SDE of the circumstances.
- 4.5. SDE reserves the right at any time and without further notice to the Client to refuse to administer medication or treatment. Such refusal to administer medication shall extend, without limitation, to a decision, to be made by the teacher or relevant SDE employee, consultant or agent who may need to make such a decision following the development of a medical condition or emergency situation while the Child is in the custody of SDE. In such circumstances the teacher or relevant SDE employee, consultant or agent may contact the emergency services and/or the Client if they consider it appropriate to do so.
- In the event that SDE is notified that a pupil in a class has a food allergy (or other similar condition), the teacher will take reasonable precautions to 4.6. protect that pupil from exposure to the cause of the allergy (or other similar condition) but SDE cannot guarantee non-exposure.

#### 5. Payment

All course fees are to be paid on the date(s) set out in the Registration Form and, in the event that the Client fails to make payment on the due date(s), the Child shall not be entitled to attend the course and SDE reserve the right to cancel the Child's place and to allocate the Child's place to another pupil without further notice. Cancellation in such circumstances is without prejudice to the other remedies SDE may have against the Client in respect of such non-payment.

#### 6. Withdrawal / Cancellation / Curtailment / Non-attendance

- If you wish to cancel the Child's place on the Course at any time, including before the Course has started, you may do so by notifying SDE in writing by 6.1. email to jdaughtrey@sde11plus.com. You will not be liable for any direct debit instalments due after the date of notification of withdrawal, however you will not receive a refund of any payments made or due prior to or on the date of withdrawal. Once you have withdrawn your child from the Course, your child is not entitled to attend any further lessons. You are not required to return any homework materials (such as the Prep Bag) supplied to your child prior to the date of withdrawal.
- The Client is assured that SDE will use its reasonable endeavours to deliver the course on the date(s) and time(s) set out in the Prospectus. However, 6.2. there may be exceptional circumstances in which it is necessary for SDE to cancel the course, for example, where a teacher becomes unwell and is unable to deliver the course or a course venue is, for some reason, no longer available. In the extremely unlikely event that a course is cancelled part way through its delivery, SDE will refund a pro rata amount of the course fee to take account of the part of the course which is not delivered and the Client's entitlement to such a pro rata refund will be its sole remedy against SDE in these circumstances.
- 6.3 At any time on or prior to the date on which the first lesson of a course is to be delivered, SDE reserves the right to cancel:
  - 6.3.1. the course: or
  - 6.3.2. the Child's place on the course;

and, in such circumstances, the Client's only remedy against SDE shall be to a refund of the payment(s) he or she has already made to SDE for such course.

- SDE reserves the right to remove a Child from one or more classes (or, where appropriate, the remainder of the course) in the event that the Child's conduct or behaviour is, in the opinion of SDE, such that it:
  - prevents or inhibits (or is likely to prevent or inhibit) SDE from meeting the objectives (stated above these Terms and Conditions) for the 6.4.1. benefit of all pupils on the Child's course; or



www.susandaughtreyeducation.com

✓ 11+ Courses ✓ 11+ Mock Exams ✓ 11+ Resources ✓ 11+ Information and Advice



interferes (or is likely to interfere) with the proper management of the class by the teacher having regard, in particular, to the health and 6.4.2. safety of all pupils, the teacher and any other persons who are (or may be) present at the course venue.

For the purposes of this clause 6.4, SDE's decision as to what constitutes behaviour or conduct which has the effect(s) (or is likely to have the effect(s)) set out above shall be final and binding on the parties.

In the event that a Child is for any reason unable to attend a class, application may be made in writing to SDE to arrange an alternative date in another 65 class to be provided by SDE (if any). SDE shall make reasonable efforts to accommodate the child but accommodation shall at all times be subject to availability (including, for the avoidance of doubt, sufficient space, in the opinion of SDE, for the Child to attend in addition to the pupils already scheduled to attend such class). In the event that no alternative class is available, or if the Child is unable to attend an alternative class offered to the Client by SDE, SDE shall, on request, indicate the work the Child should complete at home (where possible). For safety and logistical reasons, no Child shall be admitted to an alternative class where prior arrangement has not been made with SDE by following the procedures set out in this clause.

#### 7. Customer satisfaction

- 7.1. In the unlikely event that you are not happy with the services provided by SDE, in the first instance please raise your concerns with the course teacher at the first available opportunity.
- 7.2. In the event that having raised your concerns with the course teacher the matter has not been resolved to your satisfaction, please contact Susan Daughtrey Education's head office by email to the following email address providing as much information as possible about your circumstances jdaughtrey@sde11plus.com.

#### 8. Intellectual Property

- It is hereby acknowledged by the Client that SDE has certain valuable intellectual property rights including, without limitation, copyright, trademarks, 8.1. trade names and trade secrets (e.g. techniques) with respect to the provision of its courses and other services which are provided by SDE (together "Intellectual Property").
- 8.2. All Intellectual Property provided to the Client and/or Child (howsoever supplied, including without limitation, in hard or electronicform):
  - shall remain the sole and exclusive property of SDE and no right, title or interest in such Intellectual Property shall transfer to the Client and/or 8.2.1. Child under these Terms and Conditions (or otherwise) and no right is given to duplicate or transmit (by electronic means or otherwise) such Intellectual Property (in part or in whole) and no right is hereby or shall be given or implied unless and until stated by SDE in writing; and
  - shall remain the confidential information of SDE and must not be disclosed, transferred or provided to (whether to review, retain or take 8.2.2. copies of) any other person without the prior written consent of SDE.

#### 9. Personal data

- 9.1. We will use the personal data that you give us to:
  - 9.1.1. provide the tuition services; and
  - 9.1.2. inform you about similar products or services offered by Susan Daughtrey Education.
- 9.2. We may store personal data in hard or electronic form and it may be given to, or accessed by, other legal entities (and their respective personnel) trading under the "Susan Daughtrey Education" or "SDE" brand. We will not give, or provide access to, personal data to any third party.

#### 10. Exclusion and Limitation of Liability

- 10.1. Without prejudice to clause 10.2, SDE's maximum aggregate liability for breach of these Terms and Conditions (including any liability for the acts or omissions of its employees, consultants or agents), whether arising in contract, tort (including negligence), misrepresentation or otherwise, shall in no circumstances exceed the amount of course fees paid by the Client to SDE for the SDE course(s) the Child is registered to attend.
- 10.2. Nothing in these Terms and Conditions shall in any way limit:





✓ 11+ Courses ✓ 11+ Mock Exams ✓ 11+ Resources ✓ 11+ Information and Advice

www.susandaughtreyeducation.com



- 10.2.1. either party's liability for death or personal injury caused by its own negligence; or
- 10.2.2. any liability which cannot be excluded by law.
- 10.3. These Terms and Conditions set forth the full extent of SDE's obligations and liabilities in respect of the course and/or other services provided by SDE including as to its quality, the chances of a Child's success in the examinations (which, for the avoidance of doubt, is not guaranteed by SDE). Any other condition, warranty, or other term concerning the course or other services to be provided by SDE which might otherwise be implied in or incorporated within these Terms and Conditions, whether by statute, common law or otherwise, is hereby expressly excluded.
- 10.4. The performance of any Child in the actual 11+ examination is ultimately the sole responsibility of the Child and SDE shall not be responsible or liable for:
  - 10.4.1. a Child failing the exam(s) or not performing in the exam(s) as expected by the Client and/or Child; or
  - 10.4.2. without prejudice to the generality of the foregoing provisions of this clause 10.4, any indirect or consequential loss or damage (whether relating to the circumstances provided for by clause 10.4.1 or otherwise).

#### 11. Novation

Client agrees that SDE may transfer the benefit and burden of this contract to another entity trading under the 'SDE' and 'Susan Daughtrey Education' names. If this happens, SDE will write to Client informing Client of the change.

### 12. Third Parties

Nothing in these Terms and Conditions is intended to give any person any right to enforce any term of these Terms and Conditions which that person would not have but for the Contract (Rights of Third Parties) Act 1999.

#### 13. General

- 13.1. Any notice to SDE should be in writing, in an envelope marked "Confidential" and addressed to Susan Daughtrey, SDE (Tuition) LLP and sent to Registered Office as recorded at Companies House with a copy of the same sent by email to jdaughtrey@sde11plus.com
- 13.2. Any notice to the Client shall be sent to the address of the Client on the Registration Form or as notified to SDE from time to time.

#### February 2023



www.susandaughtreyeducation.com

✓ 11+ Courses ✓ 11+ Mock Exams ✓ 11+ Resources ✓ 11+ Information and Advice